



VIRGINIA HEALTH CARE CONFERENCE

VA CHAMBER FOUNDATION

JUNE 5, 2024 | 9:00AM-2:00PM
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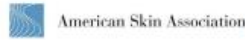
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UVA Health	Devipreya Kumar
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Valley Health	Chris Rucker
Virginia Hospital & Healthcare Association	Brent Rawlings
Virginia Total Care	Chris Priest



Barry DuVal
President & CEO
Virginia Chamber of Commerce

Barry DuVal was named president and CEO of the Virginia Chamber of Commerce on April 28, 2010.

Under his leadership, the Chamber has become Virginia's largest business advocacy group, growing from 847 members in 2010 to more than 26,000 members today. In 2013, the Chamber produced Blueprint Virginia – the Commonwealth's first comprehensive business-led initiative to provide direction and long-term economic development planning for Virginia. In 2017, the Chamber released an update to the original Blueprint, Blueprint Virginia 2025, which engaged over 6,000 business and community leaders from around the Commonwealth to build an action plan for strengthening Virginia's economic competitiveness and getting Virginia back to the top of business climate rankings.

Barry's public service began in 1988 when he was elected to the Newport News City Council. In 1990 he was elected mayor of the city. He served as mayor from 1990 through 1996, when he stepped down to become the president and CEO of a regional economic development organization representing Southeast Virginia's 1.6 million citizens.

From 1998 through 2002 Barry served as the Secretary of Commerce and Trade for the Commonwealth of Virginia. During his term as Secretary, Virginia attracted a record-setting 1,500 economic development projects representing 156,850 new jobs and \$13.7 billion in private investment.

His private sector experience includes serving as president and CEO of DuVal Associates, Inc., a diversified real estate firm, from 1983-1996. Upon the completion of his term as the Secretary of Commerce and Trade, he served as president and CEO of Kaufman & Canoles Consulting, LLC, an economic development consulting firm specializing in public-private partnerships and strategic planning for business and government agencies.

Barry holds a Master of Legal Studies (MLS) degree from American University Washington College of Law and a Bachelor of Science degree from James Madison University.



Robert Duvall

**President and CEO
Virginia Natural Gas, and Chair, Virginia Chamber of Commerce Board of
Directors**

Robert Duvall serves as president of Virginia Natural Gas. In this role, he is responsible for the safe and reliable delivery of natural gas to over 310,000 customers in southeastern Virginia and the Company's system growth and expansion and community involvement. In addition, Duvall serves as senior vice president of Southern Company Gas and is a member of the Southern Company Gas Management Council. Southern Company Gas is a subsidiary of Southern Company and the parent company of Virginia Natural Gas.

Before assuming his current position, Duvall served as senior vice president of Customer Operations, Safety and Technical Training for Southern Company Gas. In this role, he led the Company's customer experience, work scheduling, safety and technical training operations to deliver an outstanding engagement with customers through uncompromising values of safety, trust, performance and commitment.

In 2020, Robert returned to Virginia, where he served as president from 2014 to 2016, to lead the Company through Covid 19 and to establish the new energy future where natural gas is the foundation fuel. In previous roles, he served in a variety of engineering and operations positions, including as vice president of Operations for Virginia Natural Gas and managing director of Field Operations for Atlanta Gas Light. Duvall joined Southern Company Gas in 1984 as a distribution engineer for Atlanta Gas Light.

A graduate of the Civic Leadership Institute of Hampton Roads Virginia, Duvall has served on numerous charitable and civic boards in both Virginia and Georgia including the Virginia Chamber of Commerce, Hampton Roads Chamber of Commerce, Hampton Roads Economic Development Alliance, Georgia One-Call Center and United Way. He also has worked closely with March of Dimes, the Heart Association and Special Olympics.

A native of Irmo, South Carolina, Duvall earned a Bachelor of Science degree in civil engineering from Clemson University. He is a registered professional engineer in the state of Georgia.



Joanne Inman

President

Senataria Leigh Hospital, and Chair, Center for Healthcare Excellence, Virginia Hospital & Healthcare Association

Joanne M. Inman is the President of Sentara Leigh Hospital, a 274-bed acute care hospital located in Norfolk, Virginia. SLH is well known for being a leader in the industry for quality outcomes especially for major service lines including Orthopedics, Surgery, Women's Health, and Emergency Medicine.

Joanne has 20 years of healthcare leadership experience with Sentara Health, with responsibility for hospital and system initiatives. At a state level, she represents Sentara on the Virginia Hospital and Healthcare Association Board, serving as a member of its Executive Committee, and is the American College of Healthcare Executives Regent for Virginia. In 2018, Modern Healthcare selected her as one of their Up & Comers. In July 2023, she was recognized by Virginia Business Magazine in their recognition of "Women in Leadership" across the state.

In addition to her work commitments, Joanne serves as the Board Chair for the New E3 School in Norfolk, VA, and is a Board Trustee at Norfolk Academy. For over 10 years, she volunteered for the United Way of South Hampton Roads Committees and Board, chairing the organization 2019-2020, and is a Member of the 10 for 10 Women's Leadership Giving Initiative. Joanne is a graduate of two premier local leadership programs, CIVIC and LEAD Hampton Roads.

Joanne received her Master of Health Administration degree from Virginia Commonwealth University and Bachelor of Arts in Foreign Affairs from the University of Virginia. She and her husband, Ryan, currently live in Virginia Beach with their two daughters, Carter and Georgia. As a family, they are involved in community activities, sports, traveling, and enjoying the outdoors.



Marna Borieux, DHA, MBA

**Vice President and Chief of Staff
Inova Health System**

Dr. Borieux serves as Vice President & Chief of Staff of Executive Administration at Inova Health System and has been with Inova since 2019. In her role, she manages the President and CEO's internal and external affairs, oversees all administrative, financial, and operational activities for the office of the President and CEO and the executive administration office, facilitates execution management of the system's strategic priorities and collaboratively leads the design and development of Inova's transformation vehicle – Our Drive to Excellence. Marna leads the Inova Administrative Fellowship Program and the following Strategy Execution teams: Enterprise Project Management, Continuous Improvement, Enterprise Policy Management, Strategic Planning and Clinical Enterprise Administration.

Marna has 15 years of experience leading healthcare operations, strategy execution, employee engagement, and community and partner relations in the healthcare setting. Prior to her current role at Inova, she led East Region Ambulatory Operations for the Cleveland Clinic in Cleveland, Ohio, providing operational leadership and strategic oversight for 22 multi-specialty centers, hospital-based medical office buildings, express care centers, urgent care centers and outpatient Emergency departments – with over 60,000 monthly patient visits and 950 caregivers.

Marna holds a Doctorate in Health Administration from the Medical University of South Carolina with an emphasis in leadership, an MBA from Case Western Reserve University's Weatherhead School of Management and her bachelor's degree in health care administration from Oakwood University in Huntsville, Alabama.



The Honorable John Littel
Secretary of Health and Human Resources
Office of Governor Glenn Youngkin

John Littel is the Secretary of Health and Human Resources for the Commonwealth of Virginia. He brings 30 years of public policy experience to the Administration, developing private sector solutions for Medicaid, advocating for independent living for seniors and people with disabilities, and leading mental health and substance use disorder programs.

Twenty-six years ago, John was the Deputy Secretary of Health and Human Resources. Since then, John has held senior roles at Magellan Health, Anthem, and Amerigroup, as well as at both the federal and state government levels. He has taught government, politics and communications at the graduate level, and has also served as a member of the William & Mary Public Policy Board of Advisors. Mr. Littel earned his bachelor's degree in Philosophy and Political Science from the University of Scranton and J.D. from The Columbus School of Law at Catholic University.

In 2012, John was appointed to the Board of Visitors of the College of William & Mary and has served as Rector since 2018. He also serves on the board of The Gloucester Institute, a leadership initiative for young African-Americans based at Robert Russa Moton's historic home. He previously served as the chair of the Virginia Health Care Foundation and on the boards of the Family and Children's Trust Fund, Virginia's family violence prevention agency, and ForKids, a program for homeless families in Hampton Roads.



Sean Connaughton

President & CEO

Virginia Hospital and Healthcare Association

Sean T. Connaughton has served as President and CEO since 2014. Prior to joining VHHA, he served as Virginia's Transportation Secretary from 2010-2014 in the Cabinet of Governor Robert F. McDonnell. In that role, he led efforts to pass a major transportation funding package for the Commonwealth in 2013.

Connaughton served in a Presidentially-appointed, U.S. Senate-confirmed position as Administrator of the United States Maritime Administration from 2006-2009, and was Corporate Vice President of Government Affairs for the American Bureau of Shipping. Connaughton's public service also extends to elected office – from 2000-2006, he was Chairman of the Prince William County Board of Supervisors, which is the chief elected position in Virginia's second largest county – and the armed forces.

Connaughton served as a commissioned officer on active duty with the United States Coast Guard, and later joined the United States Naval Reserve, retiring from that service with the rank of Commander. Connaughton is a licensed attorney admitted to practice in Virginia and the District of Columbia. He practiced law for 15 years with private firms and has appeared before the United States Supreme Court.

He has a Bachelor's degree from the United States Merchant Marine Academy, a Master's degree from Georgetown University, a law degree from George Mason University, and he graduated from the United States Naval War College. Connaughton has received numerous awards over the years, including Alumnus of the Year from George Mason University, the Distinguished Service Award from the National Association of Counties, the Vincent T. Hirsch Maritime Award for Outstanding Leadership from the Navy League of the United States, Maritime Person of the Year from the Propeller Club of the United States, the Maritime Samaritan Award from the Apostleship of the Sea of the United States, and Government Man of the Year from the Maritime Port Council of Greater New York. He also has been designated a Henry Toll Fellow by the Council of State Governments, a Virginia Institute of Political Leadership Fellow, and recently was named a Fellow by the Virginia Law Foundation.



Kathy Baker, Ph.D., RN, NE-BC

**Chief Nursing Officer
UVA Health**

Kathy Baker, PhD, RN, NE-BC, serves as chief nursing officer at UVA Health. Baker came to UVA from VCU Health, where she had more than two decades in nursing leadership, including most recently as associate chief nurse and associate vice president of nursing. Baker also serves as adjunct faculty for the VCU School of Nursing's master's program in Nursing Leadership.

While at VCU, she oversaw transformational efforts to strengthen the nursing workforce, increase the focus on quality and patient safety, and improve overall operational efficiency. At UVA Health, her priorities include advancing new nursing care models to ensure UVA Health is making the best use of all team members' skills and supporting the recruitment, retention, and mentorship of outstanding nurses.



Dr. Bill Hazel, Jr.
Senior Deputy Executive Director
Claude Moore Charitable Foundation

Dr. Bill Hazel is the Senior Deputy Executive Director for the Claude Moore Charitable Foundation. The Foundation funds projects related to health workforce throughout the Commonwealth and focuses on health and human resource philanthropy in Loudoun County and Northern Virginia.

He is a strong advocate for evidence-informed policies relating to health, healthcare, human services, and technology and has engaged with philanthropy to fund upstream initiatives with the goal of prevention. He completed his second term as Secretary of Health and Human Resources of the Commonwealth of Virginia in 2018 and then served as the Senior Advisor for Innovation and Community Engagement at George Mason University.

Prior to becoming Secretary of Health, Doctor Hazel grew up in Fauquier County and graduated from Princeton University with a degree in Civil Engineering and Duke University with a degree in Medicine, finishing his orthopedic residency at the Mayo Clinic. He was an orthopedic surgeon with an office practice in Northern Virginia, was an Assistant surgeon for the Washington Redskins, and was the team physician for the D. C. United Professional soccer club. Dr. Hazel has been active in many local, state, and national Medical Societies most notably as President of the Virginia Medical Society and Trustee of the American Medical Association.

In his eight years of service to the Commonwealth, serving under both parties Governors-McDonnell and McAuliffe- Dr. Hazel oversaw 11 state agencies including Medicaid, Health, Behavioral Health, Social Services and Aging and Rehabilitation.

During his first term, he led the Virginia Health Reform Initiative; established the Virginia Center for Healthcare Innovation; oversaw the implementation of an integrated eligibility system.; and co-chaired the Coordinating Council to address homelessness in Virginia. Throughout this work, he stressed the need to recognize that citizens do not fit into siloed programs, and he began to address the need for a culture stressing the collective impact of all HHR Agencies.

During his second term, Dr. Hazel helped to establish the Children's Cabinet with the Secretary of Education to develop and implement a comprehensive policy agenda related to the well-being of the Commonwealth's children from birth to age 21. He co-chaired a Task force on Mental Health and with the Secretary of Public Safety led the Commonwealth's response to the opioid epidemic.



Windley Gravatt

**Chief Market HR Strategic Partner
Bon Secours Richmond Market**

Windley has been serving as the Chief Market HR Strategic Partner for the Richmond Market at Bon Secours Mercy Health for the last two years. Windley began her career in Human Resources with Nordstrom and achieved HR Manager of the Year and Customer Service All Star during her seven-year tenure, before moving to HCA in 2010 as the Recruiter/Generalist for Retreat Doctors' Hospital. She was with HCA for over seven years and was promoted to director of Human Resources at Retreat and ultimately vice president of Human Resources for Parham Doctors' Hospital.

Windley spent four years in the Senior Living Industry as vice president of Workforce Services for Westminster Canterbury Richmond. In this role, she was a member of the executive team, overseeing Human Resources, Learning and Development and the onsite Child Development Center.

Windley is a Richmond native and graduated from The Collegiate School with a BA from the University of North Carolina at Chapel Hill (Go Heels!) and obtained a second degree from Virginia Commonwealth University.

Outside of work, Windley enjoys spending time with her family and in the outdoors tending to their hobby farm or enjoying outside adventures like mountain biking, horseback riding and hiking.



Becky Sawyer

**Executive Vice President and Chief People Officer
Sentara Health**

Becky Sawyer is Executive Vice President and Chief People Officer for Sentara Health, a fully integrated healthcare system with multi-state operations in Virginia, North Carolina, and Florida. She is responsible for HR Strategy and Execution for the second-largest private employer in the Commonwealth of Virginia, employing over 30,000 colleagues.

Ms. Sawyer is dedicated to fostering a culture that attracts, retains and engages a diverse, talented workforce committed to our mission to improve health every day. Multiple system awards have recognized her vision for an engaged team of system contributors working towards a common mission.

Sentara Health was named to the Forbes 2018 America's Best Employers list (5,000+ employees), Forbes 2020 America's Best Employers for Women, Forbes 2022 America's Best Employers for New Grads, Forbes 2022 Best Employers for Veterans and 2022 America's Best Employers in Virginia. In addition, Sentara was nationally recognized for quality and safety as a Top 15 Health System in 2018 and 2021 by IBM Watson Health in the large system category.



Carolyn Carpenter, M.H.A., F.A.C.H.E.
President, National Capital Region
Johns Hopkins Health System

Carolyn Carpenter, M.H.A., F.A.C.H.E., is the president of the National Capital Region (NCR) for the Johns Hopkins Health System (JHHS). Carpenter leads all hospital-based and community-based ambulatory sites across the NCR on behalf of Baltimore-based Johns Hopkins Medicine (JHM), including Sibley Memorial Hospital and Suburban Hospital.

She is responsible for the strategic growth and operational performance of all current and future JHM entities and initiatives within the NCR which encompasses Washington, DC, and the adjacent counties in Maryland and Northern Virginia.

Carpenter serves as a key member of the JHHS senior leadership team, participating in long-range strategic planning activities, working closely with clinical, academic and business leadership to ensure the organization provides high-quality outcomes, exceptional experiences and optimal value for patients and families.

Carpenter has over 25 years of health care administration leadership experience.

She most recently served as the president of Sentara Norfolk General Hospital and corporate vice president for Sentara Healthcare in Virginia, with executive oversight for Sentara's cancer network, cardiovascular service line and pharmacy services.

Prior to joining Sentara, Carolyn had a successful, 20-year career with Duke University Health System. During her tenure, she held several roles including, chief operating officer for the system's flagship, Duke University Hospital, as well as associate dean and administrator for the Duke Cancer Institute and as associate vice president of Duke Health.

She has a bachelor's degree in psychology from the University of Pennsylvania and earned her master's in health care administration degree from the Medical College of Virginia.



Jennifer Wold, CPA
Managing Partner – Virginia
Forvis Mazars

As managing partner of FORVIS' Virginia practice unit, she is responsible for the operations and support of more than 75 partners, client service staff and administrative personnel who serve thousands of businesses and individual clients. Additionally, Jennifer is a member of FORVIS' National Commercial Products and Construction & Real Estate Groups providing audit services to mid-size and large privately held businesses.

Her 30 years of audit and accounting experience includes assisting companies with issues related to mergers and acquisitions, including purchase accounting and related valuations, fair value and accounting and impairment issues. In addition, Jennifer has experience with forecasting, preparation of financial statements, internal control assessments, operational reviews, and reviews of accounting systems. She routinely meets with management, boards, and audit committees to discuss technical accounting issues and the effects of financial accounting decisions.

Jennifer is a member of the American Institute of CPAs, Virginia Society of CPAs, and Kansas Society of CPAs. She serves as a board director of EmberHope Youthville.

She is magna cum laude graduate of Wichita State University, Kansas, with a B.B.A. degree in accounting.



Walter Coleman, MBA
Health Care Consulting Director
Forvis Mazars

Walter is a Director in Forvis Mazars' Healthcare Advisory Practice. With over 10 years of experience, Walter assists in the development of next generation Advisory Services specifically related to the transition from Fee-For-Service to Alternative Payment Models.

Prior to joining Forvis Mazars, Walter began his career serving as the Finance Manager of Healthcare Reform for Bon Secours Health System, Inc. where he garnered extended expertise in both Mandatory and Voluntary Medicare and Commercial Payment Initiatives.

He is a graduate of the University of Virginia with a B.S. degree in Economics and has a Master of Business Administration from the College of William & Mary.



Andres Diaz

**Head of Experience Services & Digital Innovation
Genentech**

Andres is a seasoned executive with extensive experience in the retail and pharmaceutical industries, specializing in digital, omnichannel, and customer experience strategies. With a proven track record of driving business growth through customer-centric approaches, he is passionate about creating seamless, value-driven experiences across all touchpoints. His leadership spans executive roles, leveraging innovative technologies to enhance customer engagement and satisfaction. Committed to staying ahead in a dynamic marketplace, Andres thrives on crafting strategies that not only meet but exceed customer expectations, resulting in tangible business outcomes.



Kristin Henshaw

**Sr. Principal and Office Practice Leader/Health
Mercer**

Kristin is the Health Practice Leader for Virginia and a Senior Health & Benefits Consultant in Mercer's Richmond office. In her current role, she is responsible for leading and developing Mercer's team of Health consultants in Virginia, growing our brand in the market and ultimately ensuring client satisfaction across our book of business. In addition, Kristin serves as a Senior Consultant for clients, helping them develop and execute on their total rewards strategies. She works to ensure that Mercer's resources are aligned with a client's business objectives and delivered effectively. By developing a deep understanding of her clients' goals, Kristin is able to share relevant leading practices, trends, and insights to help her clients deliver expected results and meet their desired goals.

Kristin joined Mercer in 2003. Prior to joining the team, she worked for a regional benefits consulting firm with primary responsibility for consulting and account management for North Carolina and Virginia-based clients of all sizes. At Mercer, Kristin has worked in numerous roles in her 20 years, driving client success in consulting and managing high performance teams responsible for delivering those results.

Kristin graduated from Hollins College (now Hollins University) with a dual degree in Political Science and Economics. Kristin earned her Group Benefits Disability Specialist (GBDS) designation through The National Underwriter Company and also holds a designation as a Certified Employee Benefits Specialist (CEBS). Kristin believes in giving back to the communities in which we live and work and serves on several non-profit boards in Virginia, including Girl Scouts of Central Virginia Board Development Committee, Communities in Schools of Petersburg, and the Hollins University Alumnae Board.



Ainsley MacLean, M.D.
Chief Medical Information Officer & Chief AI Officer
Kaiser Permanente

Dr. Ainsley MacLean is chief medical information officer and chief AI officer for the Mid-Atlantic Permanente Medical Group. In these roles she oversees a talented team of software engineers, physician informaticists, and clinical analysts in the design and implementation of all technology, AI and telehealth enhancements, advancing our digital and AI first strategy alongside the entire executive team. Dr. MacLean is the senior physician executive accountable for our electronic medical record and patient portal and all associated technologies.

Dr. MacLean is founder and co-executive sponsor of the Permanente Medicine Artificial Intelligence Center of Excellence, and is certified by and on the advisory board for the American Board of AI and Medicine (ABAIM). She is an official member of the Forbes Technology Council.

As associate medical director for Radiology and POCUS, she oversees the diagnostic and interventional radiology teams who perform more than 800,000 imaging examinations and procedures annually, as well as a robust region-wide point of care ultrasound program which spans 20 specialties.

She holds several local and national KP technology leadership roles, including the executive sponsor of the Kaiser Permanente Mid-Atlantic States Technology Coordinating Group, which coordinates the procurement, life cycle replacement, and future investment into imaging, surgical, procedural and monitoring equipment, PACs, and other technologies. She serves on the KP National Products Council (NPC) leadership team and KP Enterprise Imaging Strategy committee.

Dr. MacLean is a graduate of Brown University, where she concentrated in the visual arts, and the Warren Alpert Medical School at Brown University, where she received her medical degree. She holds a certificate in Leadership and Management from the Wharton School online at the University of Pennsylvania. Dr. MacLean completed her residency in diagnostic radiology and fellowship in neuroradiology at Harvard Medical School's Brigham and Women's Hospital in Boston, and is board-certified in both. She is a recent graduate of the Harvard Business School Executive Leadership Program of Kaiser Permanente.

Dr. MacLean is the Principal Investigator for the Kaiser Permanente Study Site of the TMIST Breast Cancer Screening Trial from the National Cancer Institute, and previously the Principal Investigator for the Brevera Breast Biopsy Trial. She is passionate about enhancing the patient care experience, in particular for women undergoing screening mammography. She and her team implemented a service in which screening mammogram results are delivered to patients within 60 minutes, eliminating sleepless nights for tens of thousands of women annually.

Dr. MacLean is past president of the American College of Radiology's District of Columbia Chapter, and a current alternate councilor. She was recently elected as a fellow of the American College of Radiology, to be conferred in 2025.

Dr. MacLean is on the Board of Directors of the National Women's History Museum.



Chris Stanley

**Vice President, Clinical and Digital Solutions
Labcorp**

Chris is a results-driven, enthusiastic executive known for driving global business development, product management and delivery excellence for high-tech solutions and services. He has a unique ability to lead highly complex businesses and teams by strongly leveraging his collaborative style, analytical thinking, and a rare combination of strong technical comprehension coupled with sound business acumen. He is consistently recognized by his managers, peers and employees as a versatile leader, inspirational coach and mentor who is deeply skilled in developing others and motivating high performance teams.

Chris has a rich leadership background fueled by 35+ progressive years leading multiple functional areas including business development, product management, software engineering and large scale program management in Telecommunications and Healthcare IT. Currently, Chris serves as VP, Clinical and Digital Solutions at Labcorp. Previously, he served in various senior leadership roles at Allscripts, JDSU and Nortel.



Karin Addison
Director, State Affairs
Troutman Pepper Strategies

Karin has 23 years of experience lobbying the Virginia General Assembly and Executive Branch offices. Karin brings a unique depth of experience to the Troutman Pepper Strategies team through her service in state government, contract lobbying, and in-house lobbying for a Fortune 58 company. Karin has experience at the state level in the areas of health care, human services, procurement, and appropriations. She assists clients with understanding and identifying health and human service-related procurement opportunities and understanding the impact of Medicaid program changes.

Prior to joining Troutman Pepper Strategies, Karin worked as the Virginia lead for Humana Corporate Affairs, providing support for the company's contract with the state as a Medicaid-Medicare Plan for the Commonwealth Coordinated Care program in addition to legislative monitoring and lobbying. She also served as Deputy Secretary for Children's Health and Education under Governor McDonnell advising both Secretary of Health and Human Resources Bill Hazel and Secretary of Education Laura Fornash. Karin also worked as a contract lobbyist for several firms, including owning her own, before joining the McDonnell Administration.

Karin was appointed by Governor Terry McAuliffe and re-appointed by Governor Ralph Northam as a member of the Board of Trustees of the Virginia Foundation for Healthy Youth. She has served on numerous boards and commissions and is regularly invited to serve as a resource on legislative and executive workgroups. Karin's experience in state government and as a contract lobbyist for a variety of health care, insurance, and human services clients provides her with a unique ability to guide clients through the legislative, budgetary, and business development process.



Johnathan Gay

**Director, External Affairs & Deputy Legal Counsel
Addiction Recovery Care (ARC)**

Johnathan Gay is Deputy Legal Counsel for Addiction Recovery Care. He is a practicing attorney of more than 20 years with extensive experience in the criminal justice system. Johnathan has worked as both a defense attorney and a prosecutor and is currently and simultaneously a felony prosecutor in eastern Kentucky.

Johnathan's experience in the legal system has taught him that we cannot incarcerate our way out of the drug problem in America. A large part of Gay's work at ARC consists of helping the company navigate Ky's legal system.

Johnathan is the father of five, including 3 young children he and his wife foster-adopted. He and his family reside in Flemingsburg, KY. Johnathan is a veteran of the US Army and the KY National Guard. He graduated from Eastern Kentucky University and the University of Kentucky College of Law.



Anna McKean

CEO

Master Center for Addiction Medicine

Anna McKean has more than 20 years of diverse executive experience, from leading a consulting group within a Big Four accounting firm to executive leadership in early-stage growth companies. She leverages her entrepreneurial experience to create innovative, sustainable healthcare models that improve lives, healthcare systems and communities.

After serving as senior adviser for two years, Anna joined the Master Center as CEO in 2019 to lead growth and development of the Master Center's high-quality outpatient services in Virginia and beyond.

Anna holds an MBA from Virginia Commonwealth University, and a BA in Economics and Political Science from the University of Richmond.



Ryan McQueen, M.D.

**Behavioral Health, Child and Adolescent Psychiatry
Riverside Health System**

Ryan McQueen, M.D., is a psychiatrist and is board certified by the American Board of Psychiatry and Neurology and fellowship trained in Child and Adolescent Psychiatry. He specializes in adolescent mental health, including behavioral problems, ADHD, anxiety, depression, psychosis and more. Dr. McQueen was born and raised in the Hampton Roads area and brings his unique community experience into patient care. He believes understanding the community is an essential step in the healing process.

After earning an undergraduate degree at Hampton University, Dr. McQueen earned his medical degree from Virginia Commonwealth University. He completed his residency and fellowship at Wake Forest School of Medicine in Winston-Salem, North Carolina. Dr. McQueen is a member of the American Psychiatric Association and the Academy of Child and Adolescent Psychiatry.

Growing up in Hampton Roads, Dr. McQueen enjoys spending time on Virginia beaches with family and friends and visiting Colonial Williamsburg, where he spent time as a young adult as a historical interpreter and performer. In addition, he is an avid gardener and stays active playing basketball.



Gail Smith, MS, LMFT
Behavioral Clinical Strategy Team Lead
Cigna

Gail acts as a Subject Matter Expert to Cigna Sales teams, supporting New Business Managers, Client Managers and market leadership within the sales organization. She possesses an in-depth knowledge of advanced market issues and Cigna Healthcare's Behavioral Health products. She partners with behavioral operations to maintain a working knowledge of all clinical, health care partners and operational processes necessary to support clients and sales teams. Gail also provides oversight for the Behavioral Clinical Strategist team supporting all U.S. markets.

Gail has been with Cigna since 2011 and has experience both in Behavioral Operations as a Care Manager and Clinical Lead, as well as her current role of Behavioral Clinical Strategy Team Lead within the sales organization. Gail is also a board approved clinical supervisor and former experiences include outpatient therapy, in-home family and child/adolescent therapy, day treatment, and working with the developmentally disabled.

Gail earned a Masters of Science in Marriage and Family Therapy from St. Cloud State University and holds a license as a Marriage and Family Therapist. Gail holds an Insurance Producer's license in accident, health, and life.



Cynthia Lawrence

**Director of the Office of Workforce Development
Carilion Clinic**

Cynthia is the Director of the Office of Workforce Development at Carilion Clinic, prior to which she founded and led two companies from 1986 – 2015. Cynthia has a long history of service to our community serving on many Boards over the years including the Virginia Lottery Board, Roanoke-Blacksburg Regional Airport Commission, Western Virginia Workforce Development Authority, Mill Mountain Theatre, Science Museum of Western Virginia, Virginia Museum of Transportation, VA Ready, Virginia Chamber's Workforce and Education Committee, Blue Ridge Partnership for Health Science Careers, Foundation for Roanoke Valley, Virginia Western Community College Foundation, Opera Roanoke, Virginia Opera, House of Bread Roanoke, President's Advisory Council for Hollins University, and the Advisory Board for the Department of Management at the Pamplin College of Business and Virginia Cooperative Extension at Virginia Tech.

Cynthia also founded Food for Thought, an edible education partnership between VWCC, Roanoke City Schools, and the City of Roanoke establishing a teaching garden and agri-science-based program at James Madison Middle School and The Commonwealth Council, an organization of women business leaders focused on mentoring emerging women leaders and funding undergraduate scholarships for adult working women of need. She also serves as a student mentor for House of Bread Roanoke, an ecumenical Christian organization that assists formerly incarcerated women with job skills, education, and stable housing. Cynthia is a native and lifelong resident of Roanoke, Virginia.



Dr. David Doré
Chancellor
Virginia Community College System

As chancellor of Virginia's Community College System, Dr. David Doré provides day-to-day leadership for a system comprised of twenty-three colleges that serves more than 200,000 degree-seeking and workforce-career training students annually.

Like so many community college students, Dr. Doré is a first-generation college student. His decades-long career has been guided by a fundamental belief that every learner can be successful. His commitment to serving diverse and underrepresented populations to foster inclusive learning communities, supporting open access, student success, and economic mobility is both palpable and unwavering.

A self-described student advocate, Dr. Doré is laser-focused on recruiting the “New Majority of learners” — those twenty-five and older who face limited job prospects because they lack post-high school credentials.

Before taking the reins at the Virginia Community College System, Dr. Doré served as President of Campuses and Executive Vice Chancellor at Pima Community College. There, he led the college's five campuses and workforce development initiatives.

Dr. Doré has also served in higher education leadership positions in Tempe, Arizona and San Francisco, California.

Doré earned his Doctor of Education degree at Pepperdine University; master's degrees at Georgetown University, Boston College, and Santa Clara University; an advanced degree in Philosophy from Gonzaga University; and his bachelor's degree from Gannon University.

Named a Presidential Fellow of the Aspen Institute's College Excellence Program in 2017, Dr. Doré is active in community leadership and is a staunch proponent of community college education at the state and national levels.

Dr. David Doré is the tenth chancellor to lead the Virginia Community College System, which was founded in 1966.



Monica Schmude

**President, Virginia
Anthem BlueCross and BlueShield**

Monica joined Anthem in April 2023 and previously served as the Market President for Cigna Healthcare in the Mid-Atlantic Region, which included the District of Columbia, Maryland, and Virginia. Her prior roles during her 13-year tenure with Cigna included President of the Liberty Valley market and a series of progressively responsible roles in the Mid-Atlantic market.

Before joining Cigna, Monica was with Aetna as the manager of sales and business services for its middle market segment business in Chicago and additionally served as the business services leader in the MidAtlantic. She began her career for Guardian Insurance Company as a claims examiner and has more than 30 years of industry experience.

Monica earned a bachelor's degree in industrial/organizational psychology with a concentration in women's studies from the University of Wisconsin-Oshkosh. She currently serves on the boards of Northern Virginia Chamber of Commerce, Marymount University Board of Trustees, Choral Arts Society of Washington, and the Healthcare Financial Management Association (HFMA) National Advisory Council. She previously served on the Dean's Council University of Maryland School of Public Health, Mid-Atlantic Business Group on Health, Greater Washington Board of Trade Board of Directors, and Girls on the Run Northern Virginia. She is a member of The Economic Club of Washington DC and Leadership Greater Washington Class of 2020. She was named to the 2019 Most Powerful Women in Washington (Washingtonian Magazine), recipient of the 2019 March of Dimes Heroine of Washington Award, served as the 2019 Program Chair for the Mid-Maryland Mission of Mercy, 2021 Most Powerful Women in Washington (Washingtonian Magazine), and was named an honoree for the Washington Business Journals 2021 Women Who Mean Business awards.



Shantanu Agrawal, M.D., MPhil

**Chief Health Officer
Elevance Health**

Shantanu Agrawal, MD, MPhil is chief health officer at Elevance Health, where he oversees the enterprise whole health strategy, including medical policy and clinical quality, as well as our industry-leading work to address health-related social needs and health equity.

Passionate about improving health outcomes and reducing disparities, Agrawal draws on his clinical and business expertise to push for a more equitable health space for the people Elevance Health serves. Accordingly, he also leads Elevance Health's community health strategy and the Elevance Health Foundation. Outside of Elevance Health, Agrawal serves on numerous boards and committees that deepen his commitment to advancing health.